



TRAINING & PROFESSIONAL DEVELOPMENT

- Build cultural competence
- Broaden awareness of CALD issues
- Improve provision of culturally responsive care

Ethnic Community Services Co-operative (ECSC) offers service providers and community workers training and professional development opportunities to broaden their awareness of CALD issues and learn strategies to improve provision of care for CALD clients.

Our Training and Professional Development workshops have been designed by ECSC staff and a team of experienced consultant trainers. Workshops are offered throughout the year and are also available on a private basis. Private workshops and information sessions can be tailored to respond to the particular needs and objectives of individual service providers and communities across NSW.

Our standard workshops are usually 3 hours in length. However, the exact duration and content of each workshop can be modified to incorporate or emphasise a specific area of focus, depending on the clients' needs and objectives. Certificates of Attendance are provided to all participants upon completion. Fees vary according to location, time and participant numbers.



**Ethnic Community
Services Co-operative**
A voice for diversity and inclusion

Selected Training Workshops

Saying NO to Racism

This session will focus on the impact that racism has on children, their families, communities and society more broadly. Participants will be given practical strategies to assist them in effectively addressing racism, and engaging in positive discussions about diversity.

Communicating Effectively with Culturally Diverse Families and Clients

Is communication cultural? No matter who you are or where you come from, it cannot be denied that your beliefs and experiences have a huge influence on the way you view and interact with others. With the rich cultural diversity of our society comes a whole host of different communication styles. This session will look at the skills required to improve the lines of cross-cultural communication. It will also build upon participants' existing levels of cultural awareness by exploring ways to create positive cross-cultural interactions.

Building Collaborative Partnerships with Culturally Diverse Families and Clients

The session will explore a process with practice and reflection in building a meaningful approach to collaborative partnership CALD families and clients. The process involves building trust among collaborators, recognising opportunities to support parents/families in their value system and ways of networking with other relevant service providers for the best outcomes for children.

Let's Talk About Race, Culture and Languages

Racism isn't inherent. Children aren't born with prejudice. So where do racist and prejudiced attitudes come from? This session will explore how children's views on race, culture and languages are constructed, and the impact that those views have on children, families and communities. We will also discuss ways in which educators can encourage positive attitudes towards diversity and home language maintenance, initiate conversations around race and culture, and address prejudice when it occurs. This session is targeted at Community Care and Children's Services workers.

Building and Managing a Diverse Workforce

The success of building and maintaining a diverse workforce begins with a value system that genuinely embraces and celebrates multiculturalism and recognises that an ability to speak another language and navigate another culture is a distinctive human resources asset. This session will share practical ideas and reflections on developing a culturally diverse workforce that contributes to service delivery which is inclusive and reflective of Australian multicultural society.

Working Effectively with Refugee Families and Clients

This session will focus on history and background information of the refugee intake in Australia; the challenges faced by torture and trauma victims; refugee children and their families; the myths and facts about asylum seekers. It will also explore resources that can be used by services to assist in providing culturally appropriate and sensitive support, as well as investigate the use of inclusion strategies services can employ to work effectively with the target groups.

Disability in a Cultural Context

In many Western cultures including Australia, the dominant way of making sense of disabilities is to explain them in medical terms, such as resulting from accidents, genetic disorders or viral infections. However, there are different perceptions of disability within culturally and linguistically diverse (CALD) communities. This session will provide opportunities to enhance knowledge, understanding and skills to work with CALD individuals and families with disabilities, and their carers.

Learning a Second Language in Early Childhood

This session will explore the importance of a child's home language in their socio-cultural, cognitive and linguistic development and provide a framework for considering how bilingual language development can be supported, including when there are concerns about linguistic development. Participants will be encouraged to consider a range of child, family and educational factors that can be addressed to support children with communication delays to stay connected with their culture, community and identity.

ECSC regularly develops new workshops in response to the needs and objectives of service providers and communities across NSW.

The most up-to-date information, including a list of all currently available workshops, can be found on our website at: www.ecsc.org.au/training-workshops

Contact Us

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